

Aging & Disability Resource Center Advisory Committee Minutes of Meeting Tuesday, March 3, 2020

Call to Order

The meeting was called to order by Kutz at 1:00 p.m.

Roll Cal

Present: Russell Kutz, Chair; Jeanne Tyler, Vice Chair; Janet Sayre Hoeft, Secretary; Ellen Sawyers; Community members: Frankie Fuller LaRae Schulz

Also present from ADRC: Sharon Olson, Dominic Wondolkowski, and Michael Hansen.

Certification of Compliance with Open Meetings Law

It was determined that the committee was in compliance with the Open Meetings Law.

Approval of Agenda

Janet Sayre Hoeft made a motion to approve the agenda, Ellen Sawyers seconded. Motion carried.

Approval of February 4, 2020 Minutes

Ellen Sawyers made a motion to approve meeting minutes from February 4, 2020, as written, Janet Sayre Hoeft seconded. Motion carried.

Communications

None.

Public Comment

None.

Discuss and possible action on reappointments for ADRC Advisory Committee Members

Reviewed committee membership, Jeanne Tyler's first term will expire on July 1, 2020. Jeanne would be interested in renewing her membership. LaRae Schulz will fill the vacancy left by Mary Vohs, and Frankie Fuller will fill the unexpired term of Marcia Bare. Janet Sayre Hoeft made a motion to approve appointments, Ellen Sawyers seconded. Motion carried.

Advocacy Updates from GWAAR – Greater Wisconsin Agenda on Aging Resources and /or ORCD – Office of Resource Center Development:

Olson shared updates on the following:

- Aging Advocacy Day 2020 o Registration open from March 25 to April 22
- Ten Top Consumer Complaints for 2019 Telemarketing (No-call and Scams) number 1 with 4,244 complaints. Landlord/Tenant second at 1,128 and Telecommunications 686 complaints
- Non-emergency Medical Transportation Management Contract DHS announced will be Veyo, LLC.

<u>Discussion and possible action on Requests for Waiver of Transportation Co-payment</u> No requests at this time.

Discussion: ADRC Report, Wondolkowski

For February, the Key Outcome Indicator was not met. 22 of 23 initial home visits were provided within the KOI timeframe guidelines. 29 home visits were provided for the month. In February, seasoned staff helped the ADRC supervisor train new staff. New I & A's- Sara Zwieg and Erin Bleck are now taking calls and cases. I & A staff also worked on required eLearning Options Counseling training. Wondolkowski also provided client service contacts.

Karla Nava has been hired as our new Benefits Specialist (split DBS-EBS position). Start date 3-2-20. Training a benefit specialist is required to attend was reviewed (i.e. EBS Public Benefits-Affordable Care Act, Medical Assistance, BC+, Food Share, and Energy Assistance).

Dementia Care Specialist-Heather Janes was 1 of 240 advocates who visited State Representative, Cody Horlacher's office as part of the Alzheimer's Association 2020 Advocacy Day. Upcoming dementia care events were reviewed including March 4th -Powerful Tools for Caregiver's -Jefferson Senior Center; March 17th Memory Screening -Watertown Senior Center; and March 21st Grandparent Storytime-Johnson Creek Library.

ADRConnect meeting is March 4th. Agenda items include 2021 Scope of Services and 2020 underspending. Plan: Wondolkowski will apply for carry over funding and use proceeds to produce an in-depth video for ADRC website. March 5th Wondolkowski will attend a meeting of the Aging & Disability Professional Assoc. of WI. Advocacy updates is on the agenda.

<u>Discussion: Senior Dining Program Updates - Sharon Olson</u>

Olson shared Kimberly Swanson was attending a Safe Serve test today. Kimberly is learning all the data base software and has been with the site managers to understand the responsibilities at the meal sites.

Discuss Mobility Manager Report

Mike Hansen shared the February's ridership report and updates. Last month another record was set for monthly Transports, at 865 trips were completed.





Overview of the Children's' Transition to Adult Programs

Wondolkowski presented on the process to assist children and their families from the services and support of the children's wavier program into the long term care programs such as managed care and IRIS. Dominic shared the children's guide and road map materials that may be found on the website and in the ADRC Lobby.

Discuss and presentation on Guardianships and how they work

Olson shared the current decision making support tools that are available and reviewed with families who are requesting guardianship. In some instances, such as when a child who may be transitioning into the adult program, but the plan if for the child to remain in the home and family is going to help them with securing services, the conversation is more to look at if the consumer can identify who they want to assist them, and helps them with finances. They may be able to fill in power of attorney for health and financial paperwork and if a time rose that there was an intervention needed by the Adult Protective Services staff, that possibly can result in pursuing a guardianship as a last resort. Guardianships should be imposed only when absolutely necessary to protect the person from abuse, neglect or exploitation and should preserve the person's rights and freedoms to the greatest degree possible.

Discuss Future Agenda Items

Review of the appointments that will be expiring in 2020. Committee members would like information on Identity Theft.

Adjourn: Ellen Sawyers made a motion to adjourn the meeting, Janet Sayre Hoeft seconded. Motion carried.

Respectfully submitted,

Sharon Olson, Aging & Disability Resources Division Manager